Frequently Asked Questions
eTracking

GWIC
GREYHOUND WELFARE & INTEGRITY COMMISSION

The Commission's eTracking program plays a vital role in monitoring the location and welfare of all NSW registered greyhounds.

eTracking means NSW now has the most accurate greyhound register in Australia, with world-leading oversight and elevated public confidence.

Learn more about eTracking with our FAQs.

Question	Answer
What is eTracking?	eTracking is a digital system designed to monitor the location and welfare of all NSW registered greyhounds throughout their lives.
How does eTracking work?	All NSW registered greyhounds are required to have contact (check-in) with the Commission within a prescribed timeframe.
How often is my greyhound required to have contact (check-in) with the Commission?	• Racing greyhounds are required to check-in with the Commission every six months. • Pre-racing (unnamed) and retired greyhounds must check-in annually.
Why does eTracking matter?	• Accounts for every registered greyhound in NSW. • Enhances greyhound welfare. • Elevates compliance rates. • Helps to set world-leading oversight standards.
How can I check-in my greyhound?	There are a number of ways through which a greyhound can be checked-in: • Being scanned at an approved check-in location. • Naming the greyhound. • The greyhound is microchipped. • Starting in an NSW or interstate race meeting. • Submitting a current vaccination certificate for the greyhound. • Submitting a breeding application relating to the greyhound. • Submitting a whelping notice relating to the greyhound. • Submitting a veterinary health and fitness certificate relating to the greyhound. • Being scanned by a GWIC inspector during a kennel inspection. • A change in ownership of the greyhound is approved. • A kennel or trainer transfer relating to the greyhound is approved. • A retirement notification relating to the greyhound is approved. • A breeding/racing lease relating to the greyhound is approved. • DNA test results for the greyhound are received. Other methods of check-in may be accepted by the Commission on a case-by-case basis.
How do I find an approved check-in location?	You can find a list of approved check-in locations, along with the Commission's eTrac Check-in Map

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Do I need to check-in my NSW owned greyhound if it is located interstate?	Yes. All New South Wales owned greyhounds are subject to eTracking check-in requirements, even if they are located interstate.
What other check-in options accepted for NSW owned greyhounds located interstate?	• Being scanned by a staff member from an interstate controlling body. *The controlling body will then need to send a confirmation email, containing the date, to etrac@gwic.nsw.gov.au* • A health and fitness certificate from a vet. *This must identify the greyhound by microchip, include a comment as to the greyhound's condition, and the date the greyhound was checked.* • A desexing certificate.
What happens if I am unable to check-in my greyhound by the due date?	Participants are required to notify GWIC as soon as possible if they have exceptional circumstances that may prevent them from completing a check-in.
What do I do if I receive a check-in alert for a greyhound that I don't have anymore?	You will need to submit the appropriate notification in eTrac to enable the Commission to update its records accordingly.
How do I know which of my greyhounds are due for check-in?	You can see which greyhounds are due for check-in in your eTrac Portal. 1. Log into the eTrac Portal 2. Click on 'Check-ins' eTrac GREYHOUND RACING INDUSTRY PORTAL
How can I check when my greyhound is due for check-in?	You can check you greyhound's next check-in due date in your eTrac Portal. 1. Log into the eTrac Portal 2. Click on 'View Greyhounds' 3. Click 'View' to see each greyhound's details including their next check-in due date.
What happens if I don't complete my greyhound's check-in by the due date?	The Commission monitors compliance with eTracking check-in requirements and will investigate instances of non-compliance. Failure to comply with eTracking requirements and directions to check-in your greyhounds may result in disciplinary action.