



Frequently Asked Questions

eTrac Public Search



Question	Answer
Why is there public access to eTrac?	A search function has been built in eTrac providing members of the public the ability to search for and check on the status of all greyhounds on the NSW Register. This public access is designed to increase transparency and the community's confidence in the industry.
When is a greyhound listed on the NSW Register?	The NSW register, as defined by Clause 8 of the Greyhound Racing Regulation 2019 includes all greyhounds currently owned by a NSW racing participant who are pre-racing, racing, breeding or retired to an industry participant. Greyhounds who have left the NSW greyhound racing industry, either because they are now deceased, or have been retired outside of the industry onto the NSW Pet Registry, governed by the Companion Animals Act, are no longer part of the NSW greyhound racing register.
Can members of the public access other information in eTrac?	No. The public access is limited to checking registered greyhounds and being provided with limited information.
What information about each greyhound will be available on the map?	The greyhounds' name, racing status (e.g. racing/breeding/retired), its status date, ear brand, microchip #, microchip #2 (if applicable), gender, colour, dam, sire, and the date of the latest registered microchip scan.
How accurate is the map in showing the location of my greyhounds?	The map will generate a randomised location within 30 kilometres from the last place the greyhound was 'checked-in'. The exact location will not be displayed for privacy reasons.
Why can't I zoom in on a greyhound's location?	Again, this is to protect the privacy of industry participants.
Can my greyhound's details be removed from the map?	No, greyhound details cannot be removed from the map.
Who can view the map?	Anyone with internet access can view the map.
How often is the information on the map updated?	The information on the map is live meaning it is updated in real-time as greyhounds are checked in.
Is it just greyhounds currently racing which will appear on the map?	No. Any greyhound which is considered within the racing industry will appear on the map with the most recent scan location. The greyhound may be pre-racing, racing or retired within the industry to be displayed.
I have looked up my greyhound and they are not showing on the map. Why aren't they showing up?	Greyhounds which are deceased or retired outside of the greyhound racing industry will not show a scan location on the map. Very rarely, a greyhound might be scanned and a technical issue will prevent the GPS location being sent to our server, meaning the scan location looks unusual. Additionally, greyhounds who have never been scanned by one of our specialised scanners won't show on the map, including those who are racing interstate.



Frequently Asked Questions

eTracking



Question	Answer
Why has the portal been changed to prevent interstate greyhound searches?	The Commission became aware recently that greyhounds that were interstate and not on the NSW Register were able to be searched for and the status of that greyhound provided. As the Commission does not own this information nor can confirm its accuracy, the portal was updated to only allow the searching of greyhounds on the NSW Register.
I am aware of a greyhound that is deceased/retired outside the industry, why can't I find it in the portal?	The NSW register, as defined by Clause 8 of the Greyhound Racing Regulation 2019 includes all greyhounds currently owned by a NSW racing participant who are pre-racing, racing, breeding or retired to an industry participant. Greyhounds who have left the NSW greyhound racing industry, either because they are now deceased, or have been retired outside of the industry onto the NSW Pet Registry, governed by the Companion Animals Act, are no longer part of the NSW greyhound racing register.