

eTrac Public Search

Frequently Asked Questions

Why is there public access to eTrac?

A search function has been built in eTrac providing members of the public the ability to search for and check on the status of all greyhounds registered in NSW. This public access is designed to increase transparency and the community's confidence in the industry.

Can members of the public access other information in eTrac

No. The public access is limited to checking registered greyhounds and being provided with limited information.

What information about each greyhound will be available on the map?

The greyhounds' name, racing status (e.g. racing/breeding/retired), its status date, ear brand, microchip #, microchip #2 (if applicable), gender, colour, dam, sire, and the date of the latest registered microchip scan.

How accurate is the map in showing the location of my greyhounds?

The map will generate a randomised location within 30 kilometres from the last place the greyhound was 'checked-in'. The exact location will not be displayed for privacy reasons.

Why can't I zoom in on a greyhound's location?

Again, this is to protect the privacy of industry participants.

Can my greyhound's details be removed from the map?

No, greyhound details cannot be removed from the map.

Who can view the map?

Anyone with internet access can view the map.

How often is the information on the map updated'?

The information on the map is live meaning it is updated in real-time as greyhounds are checked in.

Is it just greyhounds currently racing which will appear on the map?

No. Any greyhound which is considered within the racing industry will appear on the map with the most recent scan location. The greyhound may be pre-racing, racing or retired within the industry to be displayed.

I have looked up my greyhound and they are not showing on the map. Why aren't they showing up?

Greyhounds which are deceased or retired outside of the greyhound racing industry will not show a scan location on the map. Very rarely, a greyhound might be scanned and a technical issue will prevent the GPS location being sent to our server, meaning the scan location looks unusual.

Additionally, greyhounds who have never been scanned by one of our specialised scanners won't show on the map, including those who are racing interstate.