

**Monday 7 September 2020**

## **First greyhound club manager survey reveals satisfaction with stewarding and vet services**

The Greyhound Welfare & Integrity Commission (GWIC) has released the results of its first survey of greyhound racing club managers, revealing overall satisfaction with its race day and veterinarian services.

The Commission's Chief Executive Officer, Judy Lind, thanked the 19 club managers who took part in the survey which explored how club managers viewed the services provided by GWIC staff at racing meetings.

"While we are pleased to see a high level of general satisfaction with these services, the survey results also give us a benchmark to work from and areas to improve," Ms Lind said.

[Survey results](#) included:

- 94% of club managers indicated they thought that the quality of GWIC's race day services ranged from neutral to very high.
- 89% rated the standard of examination and treatment of injured greyhounds as ranging from neutral to very high quality.
- 74% of club managers indicated that stewards were impartial in their management of meetings.
- 74% of club managers indicated they were satisfied to very satisfied with on-track vet services.
- 58% of club managers indicated they were satisfied to very satisfied with stewards' management of race meetings.

The survey results and respondent comments also highlighted several broad themes, including improving the level of consistency with decisions made by race day stewards; addressing conflict of interests with race club officials on race days and the desire for Commission vets to officiate at some trials.

"I have already commenced dialogue with clubs and GBOTA to take forward these issues," Ms Lind said.

"While the survey is an overall positive result, we are committed to working with the greyhound racing industry and continuing to improve our services."

The Commission plans to conduct further surveys of breeders, trainers and owners as part of its ongoing industry feedback processes.

For updates and to find out more on how the organisation is working with the greyhound racing industry, please visit [www.gwic.nsw.gov.au](http://www.gwic.nsw.gov.au).

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